Setting up a Child Account <u>in iPadOS 26</u>
No Parent Apple Device

This guide is the **first step** when setting up your child's iPad.

This guide is for parents who do not possess their own Apple Device. If you do have your own device, please use the corresponding guide from the link above.

Please note: If the sequence below doesn't seem correct, you may have a previous or later operating system installed. Please read through the steps and if you need support, contact the school.
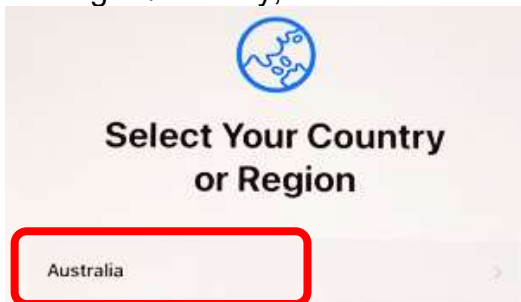
Why use family sharing?

➢ Family Sharing is the best way you can set up your child's iPad. It allows you to classify your child's AppleID as a child's account, which means you can impose restrictions on what apps are visible as well as limiting time limits on apps and device use.
➢ You only pay for the apps once. You can share apps amongst 6 family members.
➢ Apple (133 622) can assist you over the phone or you can arrange a time to go into your closest Apple store, if you have any difficulties setting up Family Sharing.
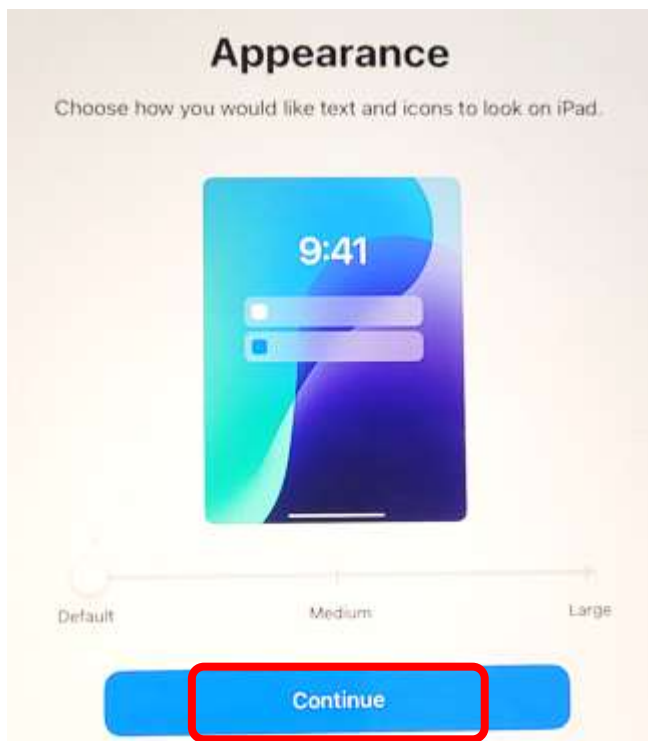
Step 1: Initial setup prompts

☐ For Language, select English
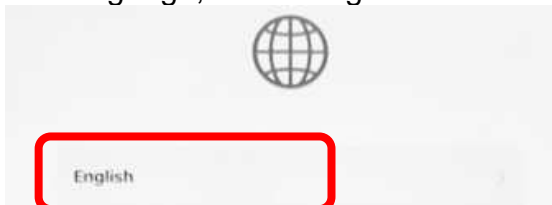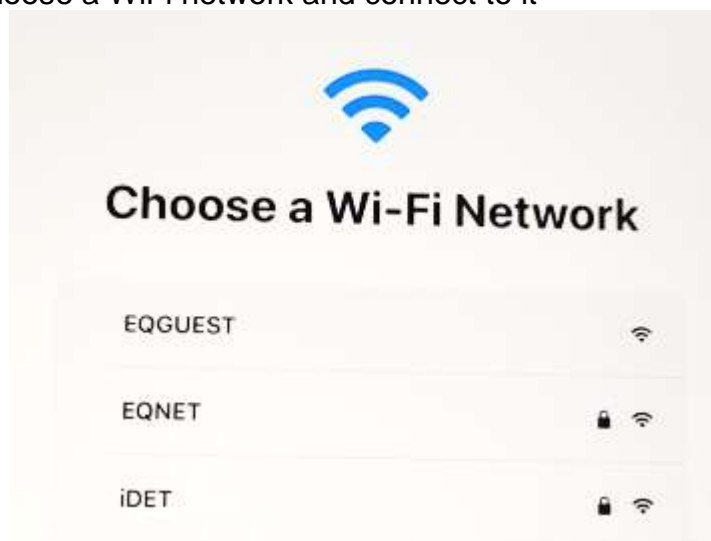

☐ For region/ country, select 'Australia'


☐ For Appearance, select 'Default' then press 'Continue'

Appearance

Choose how you would like text and icons to look on iPad.

9:41

Default   Medium   Large

Continue

☐ Select 'Set Up Without Another Device'

Quickly Set Up iPad

Looking for nearby devices...

Bring your current iPhone or iPad near your new iPad to sign in to your Apple Account and get set up.

Set Up Without Another Device

☐ Choose a WiFi network and connect to it

Choose a Wi-Fi Network

EQGUEST

EQNET

iDET

☐ Set up TouchID with your fingerprint or press 'Set Up Touch ID Later'. It is useful to have a parent's fingerprint set up in case your child changes and forgets their Passcode.
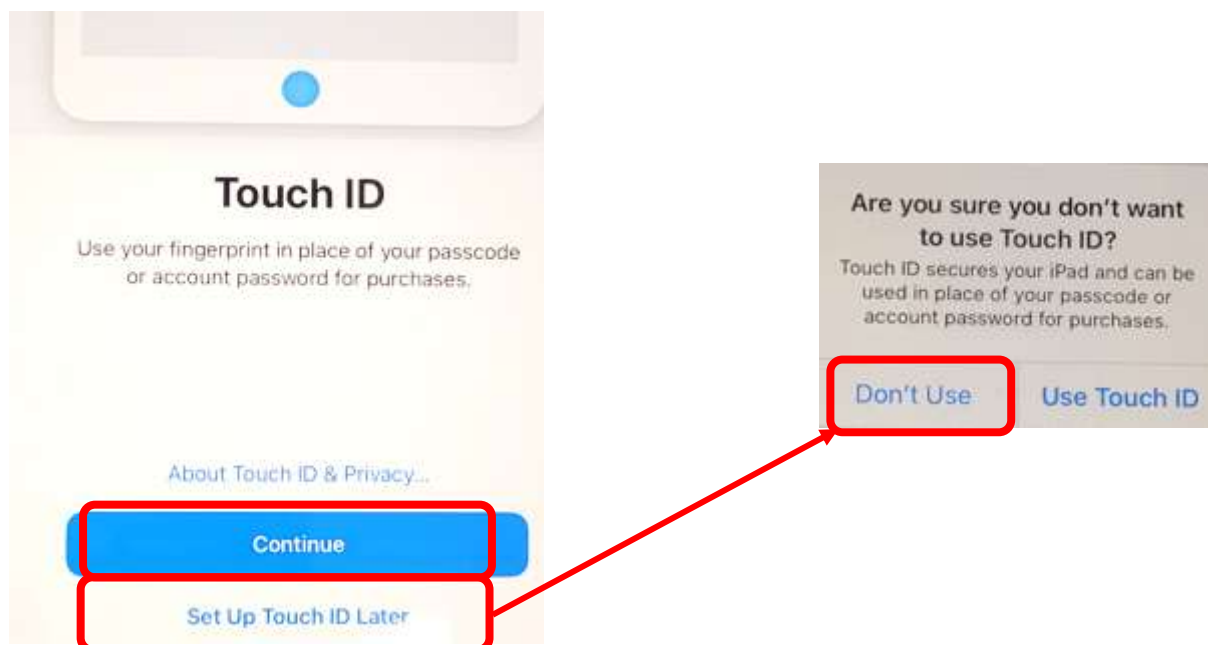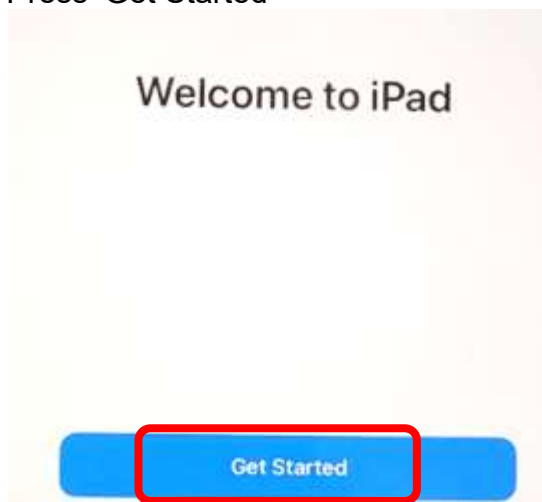
☐ If you do not wish to set up Touch ID, when prompted, select 'Don't Use'

☐ When prompted, create an iPad Passcode. The default is a 4- or 6-digit number, however, this can be changed to a Passcode with letters and number by clicking on 'Passcode Options' and then 'Custom Alphanumeric Code'
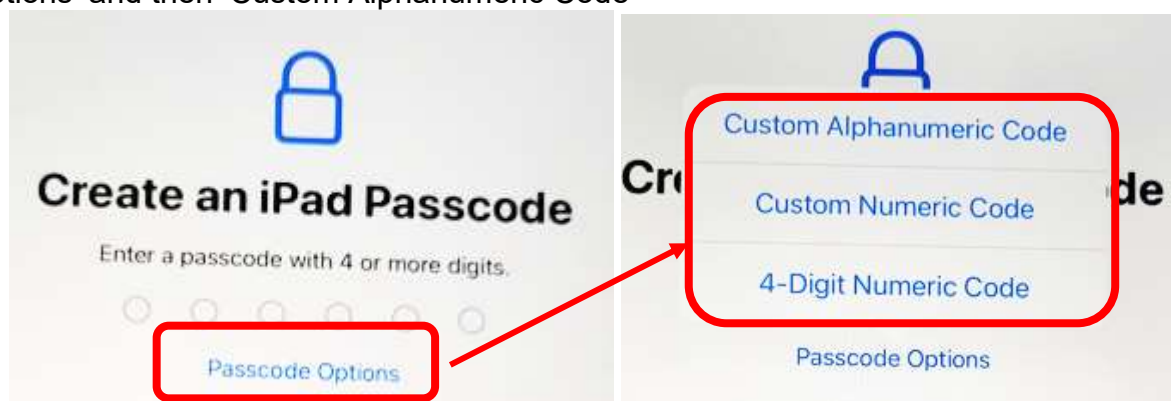
☐ For Location Services, press 'Set up Later'

☐ Press 'Get Started'

Step 2: Creating a parent's Apple ID

☐ On your own device, go to 'account.apple.com'

☐ In the top right corner, click '**Create Your Apple Account**'. (On a mobile phone, you may need to press on the down facing arrow '∨'to see this link)

☐ Follow the prompts including putting in a parent email, setting a password and inputting your mobile phone number

☐ Deselect the email list options for 'Announcements' and 'Apps, Music, TV and More'

☐ You will need to set up 2-step authentication with a phone or email and accept the Apple iCloud and Media Services Terms and Conditions.

Step 3: Create a Child's account

☐ Open the Settings app and click on Apple Account
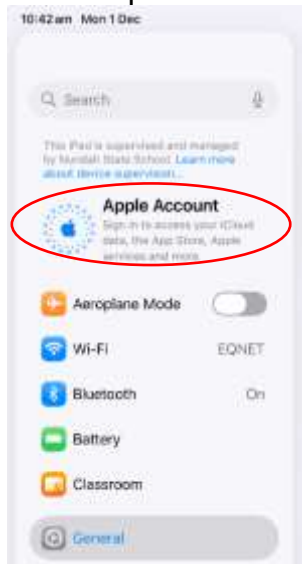
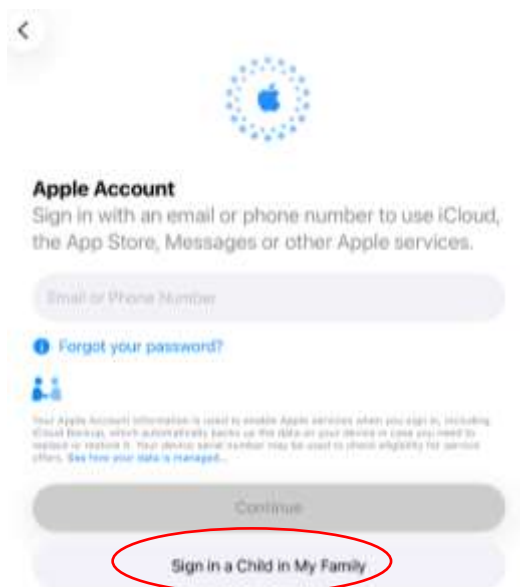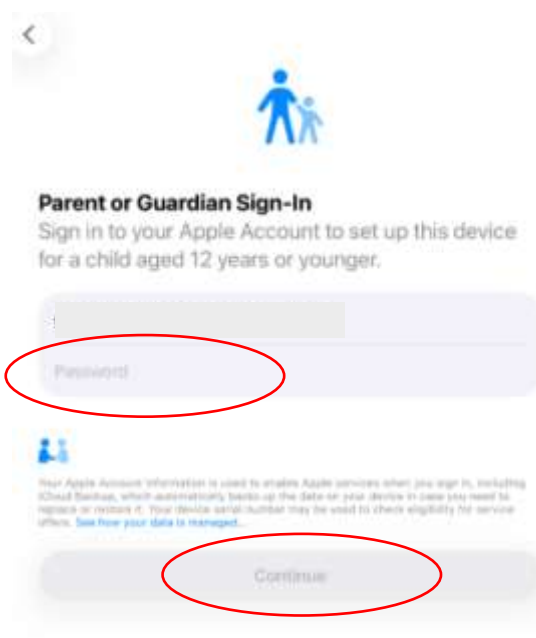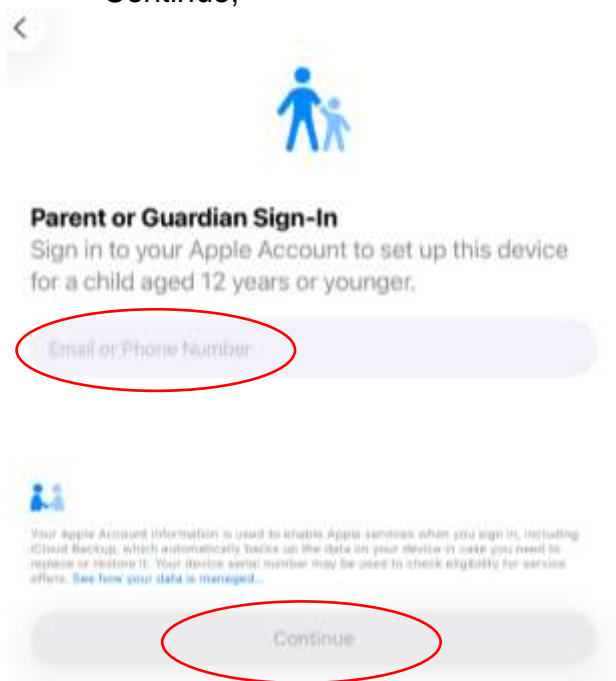☐ Select 'Sign in Manually'
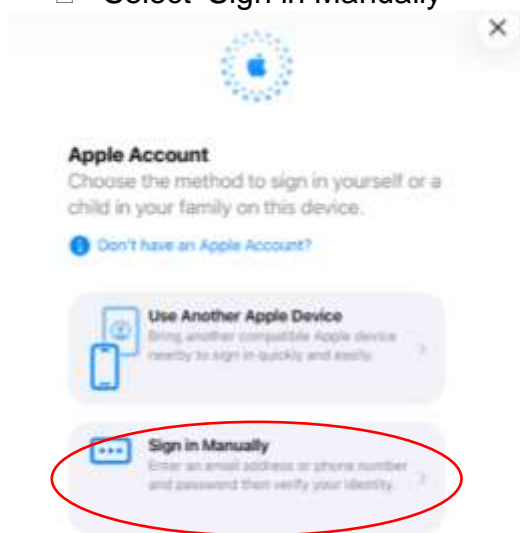
☐ Press 'Sign in a Child in My Family'

- Enter the email or phone number you used to create your AppleID in Step 2. Then press Continue.
- On the new page, enter your password you used to create your AppleID. Then press Continue,

- Complete the 2 factor authentication when prompted.

☐ When prompted who will use this iPad, click 'Add Child'

Which child will use this iPad?
You can sign into an existing account or create a new one for a child under 13 years old.

TA
Trial

TA
Trial

NG
New

+
Add Child

Continue
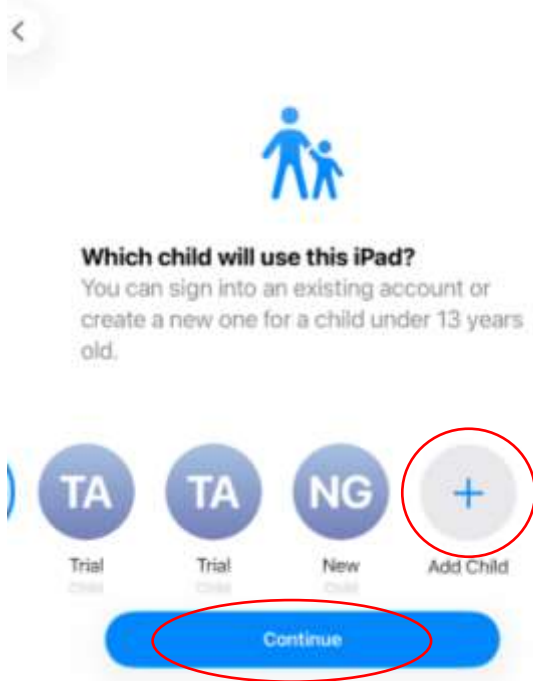
☐ Provide your child's details. If you wish to anonymise at this point you can, however, your child may use this account for years to come. Please use the appropriate birth year for your child as this changes features in Screen Time and Parental Controls.

☐ When you have completed your child's details, select 'Verify You Are an Adult'

Create a Child Account
This account will be part of your family until the child is at least 13 years old. You must be an adult and a child's parent or legal guardian to provide consent.

Date of birth   Add

Create Child Account

☐
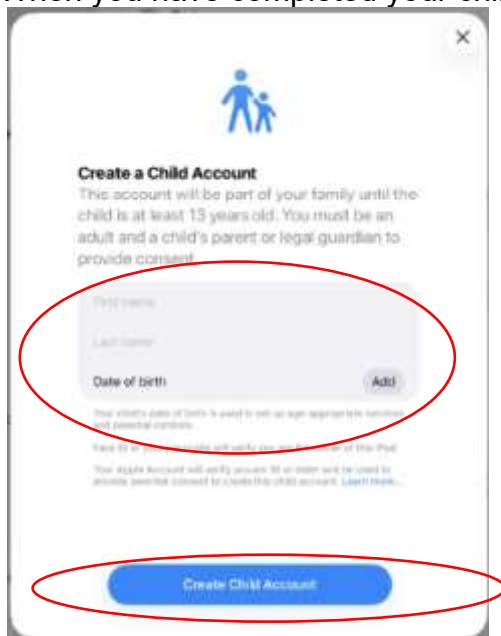
Step 4: Parental consent for child account

To provide consent, you may need to put in your TouchID/ FaceID or you may need to put in the details of a credit card. This if for verification purposes only.

- ☐ Select Credit/Debit card and complete the prompts.

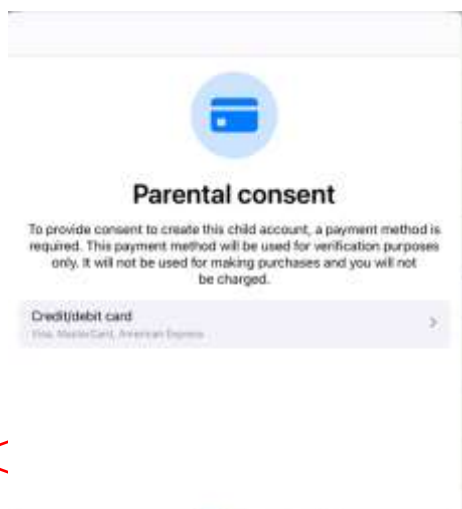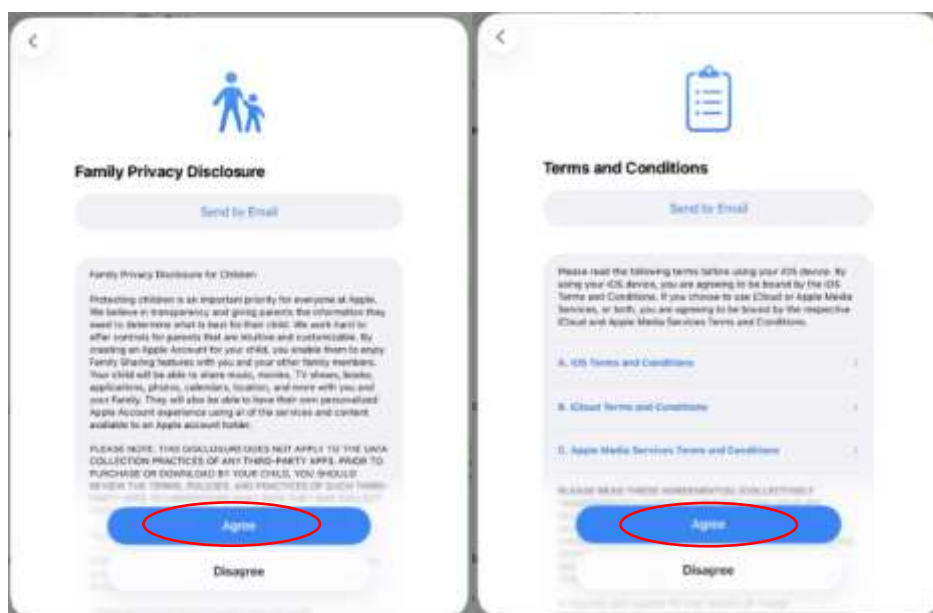Please note: If you encounter the screen jumping when entering your phone number, wait for the screen to stabilise before completing the last digits. This was a known bug in iPadOS 16.

- ☐ Agree to the terms and conditions. You can request a copy via email if you wish.

Step 5: Child's Apple ID details

- ☐ Choose an email address for your child's Apple ID

This email address can never be changed, however, the email inbox that receives notifications from Apple can be changed.

The simplest method is to create an iCloud account by filling in the box (1). This could then serve as your child's AppleID after they leave school as well, without any changes.

You may use the child's school email or another email (2). Using an existing email address will require you to login in and verify it.

> *If you are using the school email address and need to know your child's password, please contact techsupport@nundahss.eq.edu.au to have a temporary password set for your child's account.*

Step 5: Child's Apple ID Details (continued)

Guide's Apple Account
This email address will be Guide's Apple Account. You can edit the suggested address, create a new one or use an existing email address.

1. Email guide.nundah@icloud.com

2. Already have an email address for Guide?

Create
guide.nundah@icloud.com?
You cannot change Guide's iCloud email address after creating it.

Create Email Address

Continue

Step 6: Create a password for your child's AppleID

This is different to the passcode of the iPad that you enter each time the screen is turned on. This password is used for signing in to the iPad (or another Apple device later) as well as for signing in to the App Store and Apple Music, TV, etc…

☐ Create a password according to the requirements and select 'Continue'

Guide's Apple Account Password
Choose a password that you and Guide can both remember. You can change this later in family settings.

Continue

> **Password tip:**
> **Write down this password somewhere safe!**
>
> If you have created an iCloud account in the previous step, it can be very difficult to change this password if you forget it, as it sends the reset link to the iCloud email.
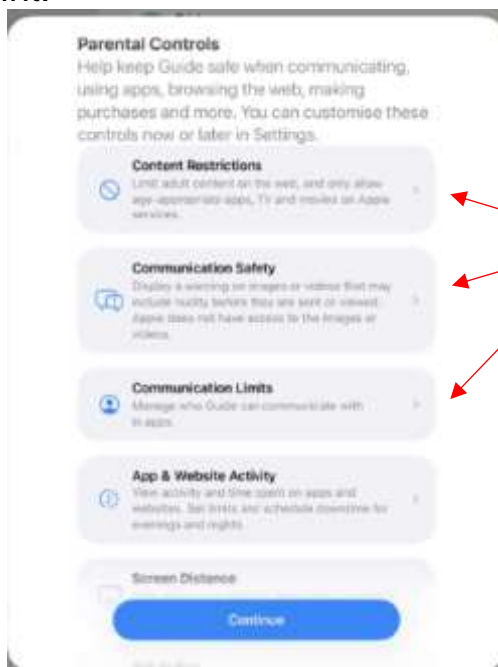
Step 7: Verification phone number

☐ Confirm the number you wish to use for 2-step verification. This should be your phone number.

Step 8: Parental Controls

If you wish to use these highly recommended features, you have 2 options at this point:

– You can set up the basics of Screen Time now, click each section and follow the below steps starting on the next page

OR

– Open each section and choose the option to 'Turn Off' and set up later.

Please note: Ask to Buy is now at the bottom of this section**. If you do NOT have another Apple device**, this MUST be turned off. See Step 10G

We have another guide specifically for this feature:

If you chose to set up later or wish to use more features after setting up the basics, the parent set up guide '***Setting up Screen Time and Parental Controls'*** covers the steps required and there are some settings that need changing first.

Quick Parental Controls setup
Step 8A: Content Restrictions

- Choose an appropriate age for your child. **Please note:** This will affect what apps are visible in the App store. If a school app is missing, please ask for support.
- Adjust the other options as needed.
    - Scroll to see more options
    - Ensure Web Content is set to '*Limit Adult Websites*' – Allowed websites only can impact on your child's ability to access educational sites and complete research tasks at school.
    - If you are concerned about internet access at home, consider limiting Safari through the use of 'App limits' in the Screen Time and Parental Controls guide.
- Select 'Continue
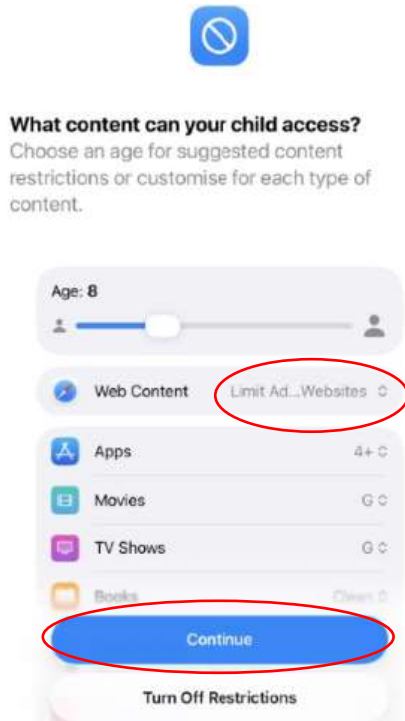
Step 8B: Communication Safety

- Press 'Continue' to enable Sensitive Photos and Videos Protection
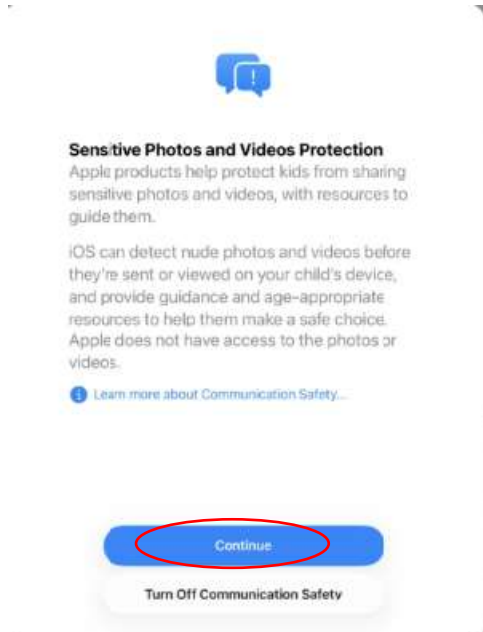
Step 8C: Communication Limits

- ☐ If you wish to limit access to who your child can communicate with in Messages, FaceTime and GameCenter, select 'Manage Contacts'
- ☐ Click 'Turn on Communication Limits'
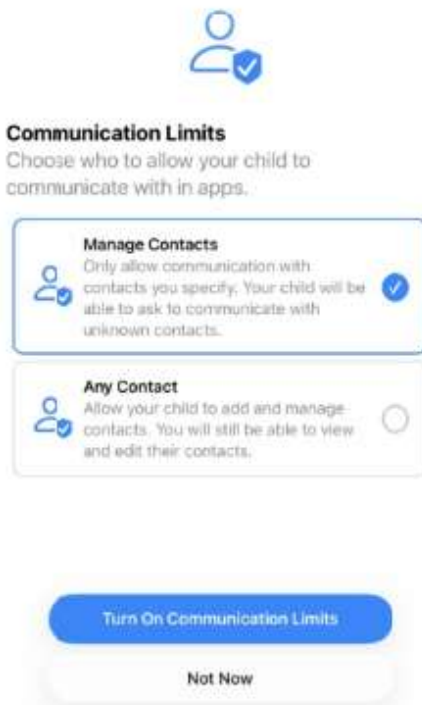
Communication Limits
Choose who to allow your child to communicate with in apps.

Manage Contacts
Only allow communication with contacts you specify. Your child will be able to ask to communicate with unknown contacts. ✓

Any Contact
Allow your child to add and manage contacts. You will still be able to view and edit their contacts. ◯

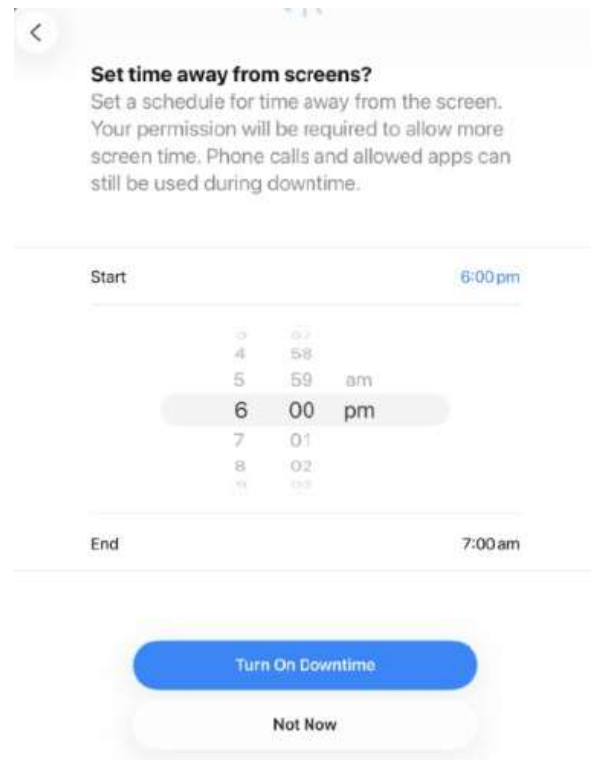Turn On Communication Limits

Not Now

Step 8D: Apps and Website Activity

- ☐ Select 'Apps & Website Activity' to enable Screen Time's monitoring tool. This allows you to see how much time is spent in particular apps/websites and set up app limits and scheduled Downtime.
- ☐ If you wish to turn this on at a later date, select 'Turn Off App & Website Activity' and see the *Screen Time and Parental Controls* guide.
- ☐ Otherwise, select 'Continue' and move onto Step 10E

Keep track of your child's screen time?
Get insights and set limits for your child's screen time.

Screen Time Insights
Weekly reports let you know the amount of time spent on apps, websites and more.

Scheduled Downtime
Set a schedule for time away from the screen.

App Limits
Set daily time limits for app usage.

Continue

Turn Off App & Website Activity

> To set time limits for specific apps, categories and websites, see the Screen Time and Parental Controls guide after completing this process.
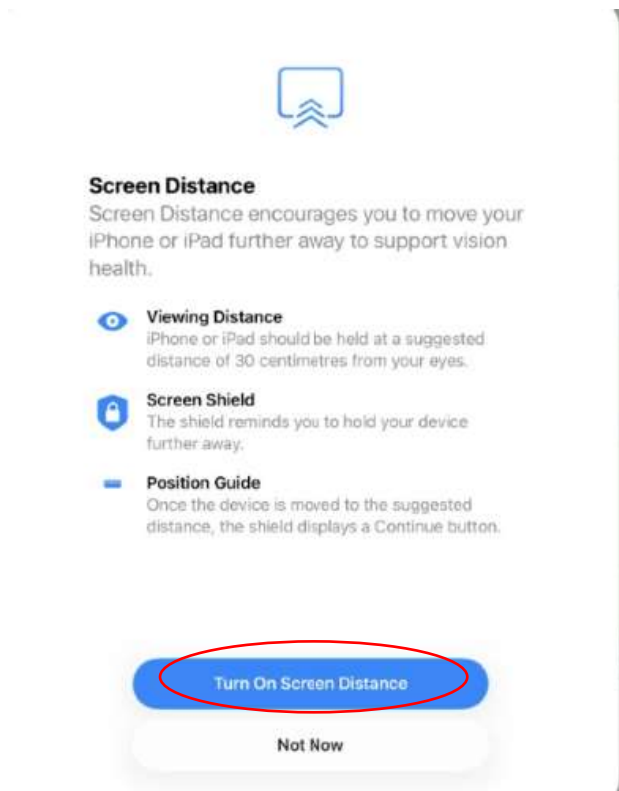
Step 8E: Set up Downtime

- ☐ Select an age appropriate '*Down Time'* for your child.
  - ○ During this time, only apps you choose can be used.
- ☐ To adjust the time, simply click on the Start/End time and scroll to your preferred times.
- ☐ Select '*Turn On Downtime'*.
- ☐ If you wish to turn this on at a later date, select '*Not Now'* and see the *Screen Time and Parental Controls* guide. Skip to Step 9.

Set time away from screens?

Set a schedule for time away from the screen. Your permission will be required to allow more screen time. Phone calls and allowed apps can still be used during downtime.

Start	6:00 pm

3	57
4	58
5	59 am
6	**00 pm**
7	01
8	02

End	7:00 am

Turn On Downtime

Not Now

Step 8F: Screen Distance

- ☐ Select Screen Distance, then select 'Turn on Screen Distance'

Screen Distance

Screen Distance encourages you to move your iPhone or iPad further away to support vision health.

👁 **Viewing Distance**
iPhone or iPad should be held at a suggested distance of 30 centimetres from your eyes.

🛡 **Screen Shield**
The shield reminds you to hold your device further away.

➖ **Position Guide**
Once the device is moved to the suggested distance, the shield displays a Continue button.

Turn On Screen Distance

Not Now

Step 8G: Ask to Buy

This feature allows you or another parent nominated in the Apple Family Sharing group to approve any purchases or downloads from Apple's stores (e.g. the App store). Please note, this feature only works if the parent/guardian uses an Apple Device.

Ask to Buy Is Turned On for Guide
You and other parents or guardians will be notified about, and must approve, any purchases or downloads from the App Store, iTunes Store or Apple Books.

☐ If you do NOT have another Apple device, select 'Turn Off Ask to Buy' and confirm when the pop up box appears.
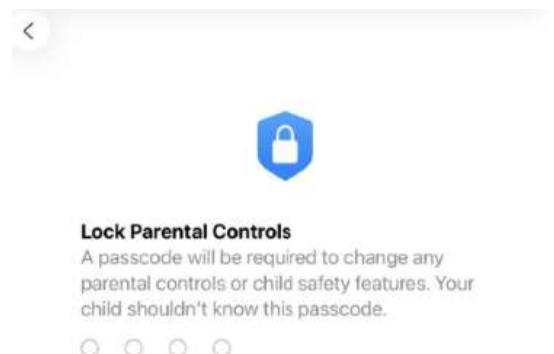
Step 8H: Parental Controls Passcode

☐ Press Continue on the main Parental Controls page.

Continue

Turn Off Ask to Buy

Communication Safety
Display a warning on images or videos that may include nudity before they are sent or viewed. Apple does not have access to the images or videos.

Communication Limits
Manage who New can communicate with in apps.

App & Website Activity
View activity and time spent on apps and websites. Set limits and schedule downtime for evenings and nights.

Screen Distance
Help reduce eye strain by displaying a warning if iPhone or iPad is help too closely.

Ask to Buy
Require New to get approval for app, music, books and subscription downloads & purchases.

Continue

This passcode will allow you to edit Screen Time features at a later date. **This passcode should be different to what your child uses to open their iPad.**
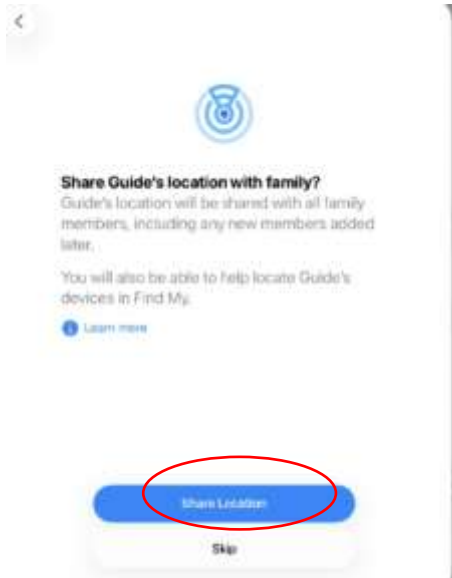
Your child does NOT and should not know this passcode.
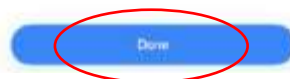
☐ Choose and confirm a 4-digit passcode.

Lock Parental Controls
A passcode will be required to change any parental controls or child safety features. Your child shouldn't know this passcode.

○ ○ ○ ○

Step 9: Location sharing

- ☐ Click 'Share Location'
  - ○ We recommend turning this feature on.
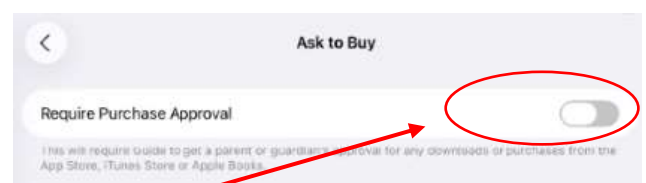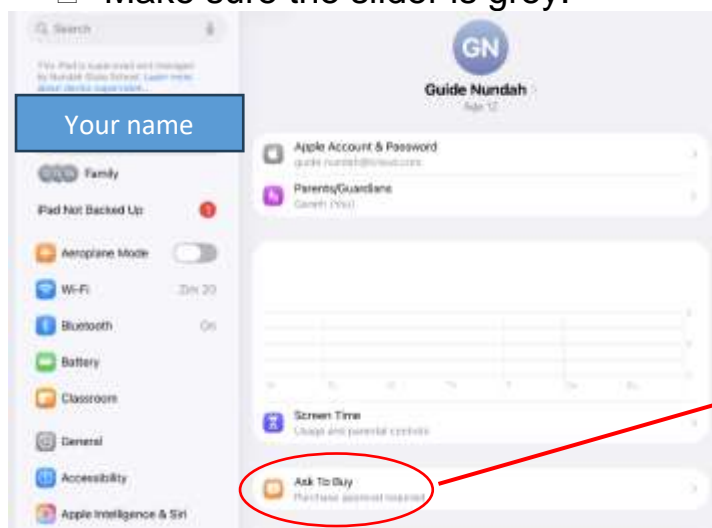

Step 10

- ☐ Click 'Done'

Step 11

Please check 'Ask to Buy' is turned off, or else you will not be able to download any apps.

- ☐ Select 'Ask to Buy'
- ☐ Make sure the slider is grey.

Step 12: Purchase sharing (OPTIONAL)

This feature allows you to purchase apps, media or books and download these on any device within the family. This is particularly useful if you have multiple child accounts.

If you plan to use the school's licences through 'Intune Company Portal', skip this step.

If this box does not pop up automatically, you may have to select 'Purchase Sharing' from inside 'Family Sharing' in Settings.

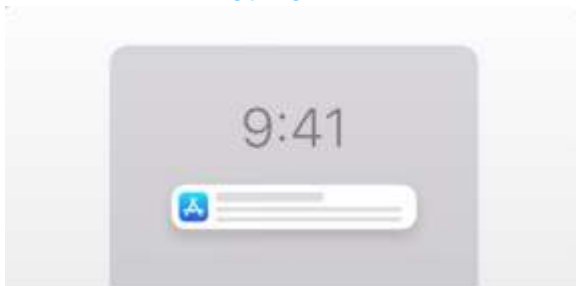☐ If you would like to use this feature, Select 'Continue'
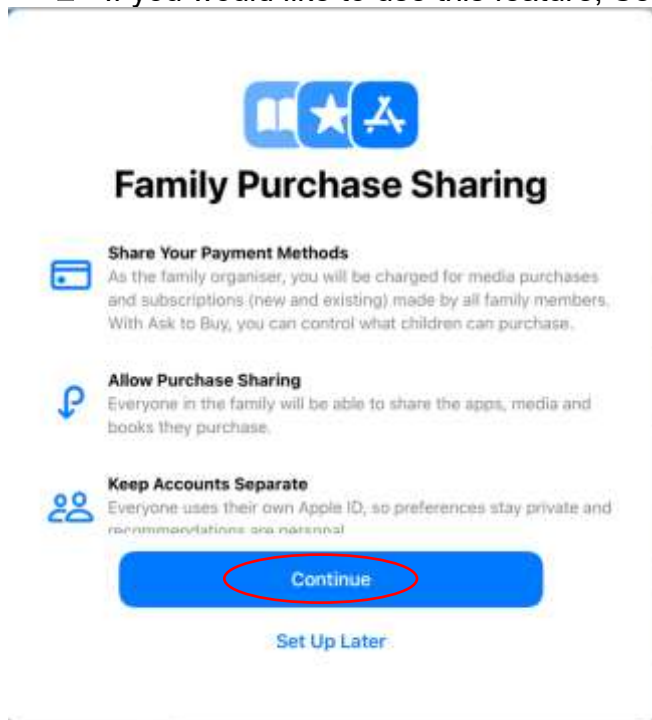
☐ Select 'Add Payment Method'.
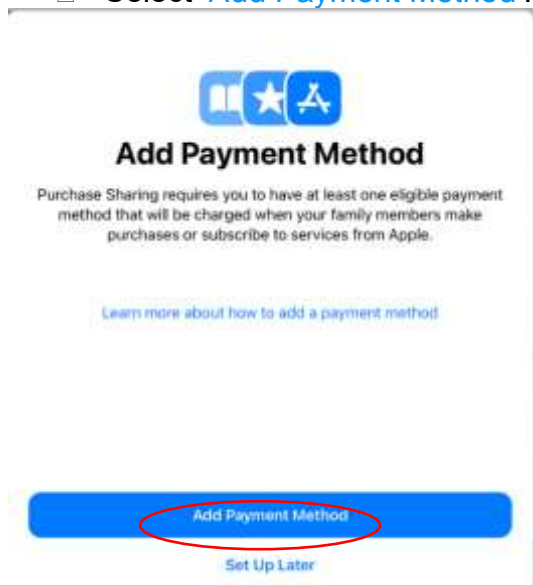
You may be taken to the App Store
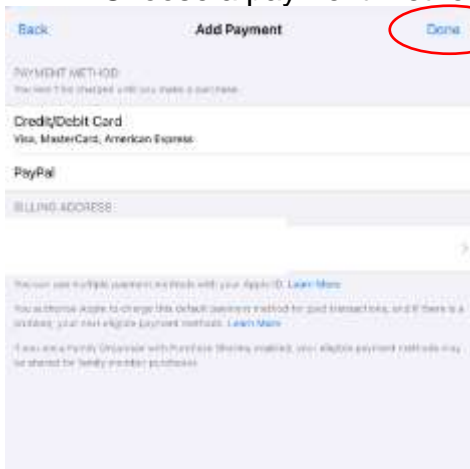- ☐ Select 'Not Now'

Keep Up With New Apps
& Features

Get notified about billing and product updates,
pre-orders, special offers and personalised
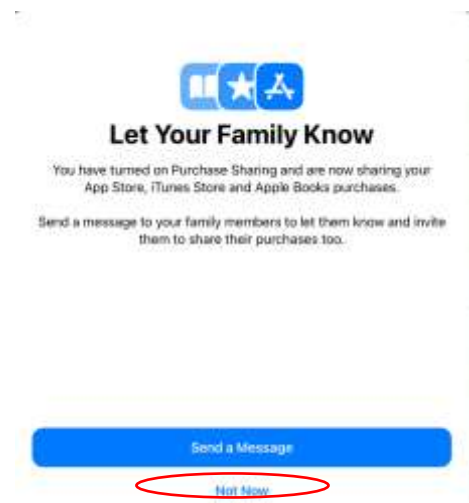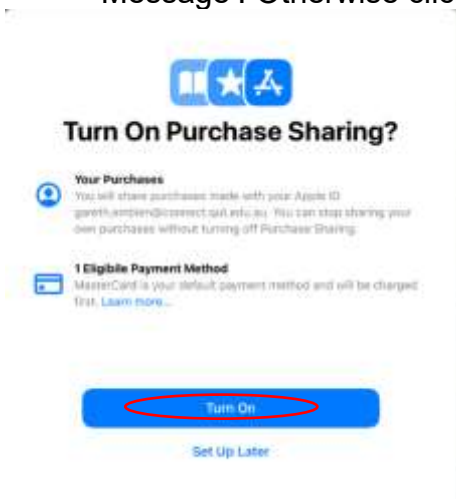recommendations.

Enable Notifications

Not Now

- ☐ Choose a payment method from the list and complete the prompts and press 'Done'

You should then be redirected back to the Settings app.
- ☐ Click 'Turn on'
- ☐ If you wish to let your family know that purchase sharing is now active, select ' Send a Message'. Otherwise click 'Not Now'

Congratulations, you have finished creating your child's account with Family Sharing!

Next: refer to instructions on 'Setting up your child's iPad (General Settings)'.